# **Ostendo® Software Licence and Maintenance Agreement**

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Subject to our policies and procedures set forth in this Agreement, in the Documentation, and in any other materials published by us in any media, Development-X currently provides services to support you in the use of the Product (hereinafter sometimes referred to as "Support Services"). Support Services are separate from the Maintenance described herein, and in addition, expressly exclude the installation and maintenance of particular devices, computers, networks or other hardware or software. Support Services will be available to you only if you are currently licensed to use the Product. Development-X is not obligated to provide Support Services on a no-charge basis, and retains the discretion to establish, modify, terminate or waive any fee, procedure or policy at any time and without any further notice to you.

#### 9. ENTIRE AGREEMENT:

This Agreement sets forth the entire agreement and understanding between the parties and may be amended only in a writing signed by both parties hereto. This Agreement takes the place of any prior agreement, oral or written, and any other communications between us concerning the Product, and supersedes any prior agreement. NO VENDOR, WHOLESALER, DISTRIBUTOR, DEALER, RESELLER, RETAILER, SALES PERSON, NETWORK INTEGRATOR, CONSULTANT, OR OTHER PERSON IS AUTHORIZED TO MODIFY THIS AGREEMENT OR TO MAKE ANY WARRANTY, REPRESENTATION OR PROMISE WHICH IS DIFFERENT THAN, OR IN ADDITION TO, THIS AGREEMENT.

# 10. GOVERNING LAW; GENERAL TERMS AND CONDITIONS:

This Agreement shall be governed by, and construed in accordance with the substantive laws of New Zealand. The parties agree that any legal action or proceeding to enforce or interpret this Agreement, or which otherwise relates to or concerns the terms of this Agreement, will be brought in the courts of New Zealand, who shall have jurisdiction over all disputes which may arise in respect to this Agreement. Any term of this Agreement found to contravene a jurisdiction's law will be deleted without affecting the remaining terms. Any express or implied waiver by us of a breach of this Agreement, and any failure by us to enforce any term of this Agreement. No legal action arising out of or relating to this Agreement may be started by you more than one year after the claim or cause of action has accrued. In any legal action or proceeding to enforce or interpret this Agreement, or which otherwise relates to or concerns the terms of this Agreement, the prevailing party shall be entitled to recover its reasonable expenses and attorney's fees.